

CWSI: Allowing Ibec to access company applications from anywhere

Summary: A major requirement for Ibec was to provide instant access to applications and information as and when required by any staff member in an intuitive, secure and reliable way.

Background

Ibec is Ireland's leading provider of employment law and industrial relations expertise. With 7,500 members, over 150 staff and offices in Dublin, Waterford, Cork, Limerick, Galway and Donegal. A scalable and easy to manage MDM solution was required to provide oversight and efficiencies across multiple locations.

The Solution

During a detailed evaluation process, Ibec considered a number of solutions but chose CWSI to design and implement a new application mobility solution due to their extensive expertise and proven capability within this field.

Once a tablet of choice was selected by Ibec it was decided that MobileIron and Acronis were best placed to provide the most suitable mobile device management solution, and to facilitate secure access to files and applications.



The MobileIron platform combines traditional mobile device management (MDM) capabilities with comprehensive security, mobile application management (MAM), and mobile content management (MCM) capabilities.



Acronis Access is a secure content access, sync and share solution – across mobile devices, PCs and Macs. It significantly improves end-user productivity while enterprise IT maintains complete control, security and visibility.

I was in Limerick for the day with work yesterday and my new mobile device was incredibly useful. I got all my logging, emails and general work done on the train – having access to my files, email and members details made a huge difference to the efficiency of being away from the office for the day.

Jenny Loughney
Ibec Executive

This project was shortlisted for the “Mobile Technology Project of the Year” at the Tech Excellence Awards 2015

Intuitive, secure and reliable solutions

MobileIron's MDM capabilities enable IT to secure and manage mobile devices across multiple operating systems, providing secure corporate email, automatic device configuration, certificate-based security, and selective wipe of enterprise data for both corporate and user-owned devices.

This integration allows for a clear separation between personal and business data.

Should the end-user leave the company or if the device is lost, IT can now selectively wipe all corporate data on the device.

The MobileIron Platform allows IT administrators to apply granular controls based on a variety of parameters such as device-type, device-ownership and employee role. With this granular policy framework, the IT administrator can both alleviate end-user privacy concerns and reduce the organisation's burden of complying with a wide range of privacy laws.

The Ibec IT administrators can manage the lifecycle of each device and its applications, from registration to retirement. It also has a security and management engine that enables IT to set policies for mobile devices, applications and content.

MobileIron integrates with Ibec's backend enterprise IT platforms such as Active Directory and enables access to applications within a "secure container" which is password protected and encrypted.

Acronis software governs file sharing, access management and version control so users can access their file shares.

Results & Benefits

CWSI Mobile Project: Results:

Business & IT benefits

- ▶ Provided secured access to company applications from anywhere,
- ▶ Vastly improved speed of recovery / turnaround times for broken or damaged devices – very quick to provision a new device to enable a user carry on working.

Applications on devices:

- ▶ CRM – provides always on and secure access to data on Ibec members
- ▶ Service logging facility – allows Ibec staff logs services against a member company that previously could only be done when at the desk / in the office.
- ▶ Events – delegate attendance at events can be managed and sent directly back to the Ibec backend database
- ▶ Car Park App – instead of creating havoc in the Car Park by parking 'illegally', Ibec staff can now view and book available spaces, saving time on behalf of the staff member and the Facilities team who manage the Car Park.

Commercial benefits:

- ▶ Risk reduction for the business with encrypted secure devices that can be wiped remotely.
- ▶ Productivity is enhanced with instant access permitted on any device, anywhere
- ▶ With access to more information, faster decision making is empowered.
- ▶ This project was shortlisted for the “Mobile Technology Project of the Year” at the Tech Excellence Awards 2015

Key Benefits

- Enables staff to work more productively while out of the office
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- Provide instant access to internal information libraries
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- Read/Edit documents residing on enterprise file server
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- Facilitate instant access to breaking news
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- Reduce printing

Why CWSI?

Our team at CWSI are unrivaled in their depth of knowledge and technical expertise to create tailored solutions to clients' requirements.

We provide MDM support as well as professional services and solution architecture, working across all industry sectors for many of Ireland and the UK's most respected organisations. Our solutions are leading edge and we stand by the quality of the work we deliver and our operational management.

“Mobility is at the core of everything we do”

Contact CWSI,
let's talk **Mobility**
www.cwsi.ie
info@cwsi.ie
+353 (0)1 2932 500